



NASACT

National Association of State
**Auditors, Comptrollers
and Treasurers**

NASACT WEBINAR

The Bots Are Coming! The Bots Are Coming! ... The Bots are HERE!

Wednesday, January 16, 2019

2:00 – 3:50 p.m. Eastern Time

CPE: 2 credits available

REGISTER NOW!

OVERVIEW

NASACT is pleased to announce the latest in its series of training events addressing timely issues in government accounting, auditing and financial management.

At our most recent annual conference, we had several discussions about “intelligent automation,” or using technologies like Robotic Process Automation, Artificial Intelligence and Chatbots to significantly reduce the time and energy required for routine tasks, thereby freeing up the ‘human’ staff to do more strategic and customer-service activities. This technology is developing quickly, and it is being very rapidly adopted in both private and public sector. Our next webinar on January 16 will include representatives from Accenture and some of their government clients to provide an overview of their experience with these technologies that are being used to enhance the work they do for citizens today, including:

- Georgia State Accounting Office: Intelligent Time & Expense Machine Learning (Alan Skelton – GA-C)
- Financial Information System of California (FI\$Cal): FI\$Bot (Umair Khan – Accenture)
- State of Oregon: Public Employees Retirement System: Oregon Saves User Inquiry Chatbot (Eyal Darmon – Accenture)
- Columbia University Virtual Agent Project (Avik Batra – Accenture)
- Laureate Education, UPN – Virtual Agent Project (Avik Batra – Accenture)
- Texas Department of Licensing & Regulation: Cosmetologist Renewal Assistant (CORA) (Tracy Goguen – Accenture)
- State of Kansas: Low Income Home Energy Assistance Program (LIHEAP) Chatbot (Tracy Goguen – Accenture)
- Irish Revenue Commissioners: Telephony Virtual Agent (Eyal Darmon – Accenture)

AGENDA

2:00 – 2:05 p.m. – Welcoming Remarks

- Moderator: Kinney Poynter, Executive Director, NASACT

2:05 – 3:20 p.m. – The Bots Are Coming! The Bots Are Coming! ... The Bots are HERE!

3:20 – 3:45 p.m. – Q&A Session

3:45 – 3:50 p.m. – Wrap-Up

- Moderator: Kinney Poynter, Executive Director, NASACT

COST

\$299 per group (unlimited attendance); \$50 per person; \$25 per person if no CPE required

- Use promo code: INDWEB to receive individual discount pricing with CPE
- Use promo code: INDNOCPE to receive individual discount pricing with no CPE required
- For information regarding refunds, concerns and/or program cancellation policies, please contact our office at (859) 276-1147.

INSTRUCTIONS & MATERIALS

You will receive instructions on how to join the webinar as part of your [registration confirmation](#) email. All forms and available bios and presentation materials can be found on our webinars page [HERE](#).

CONTINUING PROFESSIONAL EDUCATION

Learning Objectives

In this webinar, attendees will learn how to:

- Utilize technologies, such as AI, as a time management tool for “routine” tasks
- Explore strategic ways to implement Robotic Process Automation
- Understand how quickly the technology is developing and being adopted by both public and private sector and the benefits associated with adoption

Delivery Method: Group-Live (for those viewing as a group) or Group-Internet Based (for those viewing individually)

CPE Credits: Two credits are available for this event.

Attendance Requirements: PLEASE READ!

To obtain full credit for this event, attendees must submit attendance verification codes as given during the webinar. Click [HERE](#) for the full instructions.

Level of Knowledge: Overview

Field of Study: Information Technology

Advanced Preparation and Prerequisites: All government employees are encouraged to attend. No prerequisites or advanced preparation required.

Refunds and Concerns: For information regarding administrative policies such as refunds and concerns, please contact our offices at (859) 276-1147.



The National Association of State Auditors, Comptrollers and Treasurers is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: <https://www.nasbaregistry.org/>.

ADDITIONAL INFORMATION

Program Content

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