

The Bots Are Coming! The Bots Are Coming! The Bots are HERE!

A NASACT Webinar - Wednesday, January 16, 2019

Speaker Biographies



AVIK BATRA is a Senior Manager within Accenture's Public Sector Business. He currently manages multiple chatbot projects around the globe.



EYAL DARMON is managing director of Accenture's North America Pension Industry Management Consulting and Digital practices. He leads teams of dedicated consulting, technology and digital professionals to deliver holistic, end-to-end services to some of the largest and most complex public retirement organizations in North America.



TRACY GOGUEN has over 23 years of experience in the IT Industry, with more than 19 years focused on Application Development in Health and Human Services. Tracy has led the development of the Accenture Virtual Assistant Platform from the beginning stages of the project. She and her team have built a platform that seamlessly integrates industry leading Artificial Intelligence and Robotic Process Automation tools to provide customers a full-service solution to increase case worker capacity.



DAN GOLD has worked with Accenture's government clients on benefits realization, business process improvement, and general financial strategy. Prior to joining Accenture, Dan worked for the Government Finance Officers Association (GFOA) and taught high school students with special needs on Chicago's South Side. Dan graduated with a M.P.P. from the University of Chicago with a Certification in Municipal Finance and received his B.S. in Psychology from the University of Illinois at Urbana Champaign.



UMAIR KHAN is a Delivery Lead in the Accenture Technology practice, where he specializes in helping our public sector clients better serve their citizens through the use of IT, business transformation, and innovation initiatives. Umair has over 16 years of experience implementing financials and procurement projects at a variety of large, complex public sector and private organizations.



ALAN SKELTON is the director of the Georgia State Accounting Office. In this role, Alan oversees the state's accounting and financial reporting practices and leads several key initiatives to improve the efficiency and effectiveness of statewide accounting and operational processes. More specifically, Alan is responsible for the overall planning, coordination, and delivery of the state's regulatory financial reports including the CAFR, BCR, and single audit as well as the issuance of statewide accounting policies and governance related to those policies.

Prior to joining the state of Georgia, Alan spent more than 10 years experience at Big 4 accounting firms (primarily with Ernst & Young LLP) and five years with the Florida Auditor General's Office. Mr. Skelton's background includes financial reporting, internal audit, business process risk and controls, and information technology consulting.

Mr. Skelton earned a bachelor of science in accounting and finance from Florida State University and is a certified public accountant.
