

How can we use technology to react fast and control risk during future emergencies?

Finance Automation Before & After COVID



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The better the question. The better the answer.
The better the world works.



Even before COVID, State & Local finance organizations faced challenges.

State & Local CFOs, Comptrollers, and Clerks have been struggling with conditions that make successful and reliable funds management difficult and potentially error-prone.

- **Underperforming systems**
- **Manual, expensive processes**
- **Already overburdened staff**



And COVID has introduced challenges that none of us expected.

- **Fraud exposure**
- **Balancing responsibilities**
- **Reporting (right recipients, right dollar amounts, right evidence)**
- **Minimal, changing guidance**
- **High-scrutiny audit burden**
- **Scope and scale**
- **Emergency timeline**

As we turn the corner, we can take advantage of opportunities to future-proof.



**Purposeful automation –
scalability, error prevention**



**Fraud detection and
prevention (KYC, AML)**



**End-to-end process management
from policy to payment**



**Flexibility &
configurability**



**Integrated business
process design**



**Outcomes-oriented
program design**



**Predictive
government services**

Questions?

For more information on transformation of your
finance & operations processes:

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*My industry has probably transformed again
just since we started the session.*

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