AGENDA

Moderator: Doug Cotnoir – Maine State Controller

1. Does your state allow telecommuting? If so, which employees? Include managers? What are the policies?  
(Office of the Comptroller – MA)

2. Enterprise Access and Training – what training requirements do you have before granting users system access?  
(Office of the Comptroller – MA)

3. Preparing for Nacha’s new Operating Guidelines. They are taking a position of “no enforcement” through June 30, 2021.  
(Lynne Bajema – OK)

4. What technology does your state use to assist in the detection of payment errors?  
(Mark Merry – FL)

5. How to get agencies involved in debt collection for their outstanding receivables.  
(Catherine Byrne – NV)

6. Does your state have a gift policy regarding purchasing gifts for visitors, volunteers, conference attendees, meeting attendees, employees and other non-vendors/noncontractors?  
(Shirley Browne – ME)

7. Topics not covered on Roundtables 1 and 2

8. Other topics