TUESDAY, APRIL 21

10:00 - 10:15 a.m. ET | 9:00 CT | 8:00 MT | 7:00 PT

**WELCOME**

Pat McCarthy, State Auditor, (WA)
David Schumacher, Director, Office of Financial Management (WA)
Kinney Poynter, Executive Director, NASACT

10:15 - 11:05 a.m. ET | 9:15 CT | 8:15 MT | 7:15 PT

**NEVER WRESTLE WITH PIGS: DEALING WITH DIFFICULT PEOPLE**  | Field of Study: Personal Development

Dr. Lavon Gray, Professional Speaker, Author and Corporate Conflict Expert

11:05 - 11:15 a.m. ET | 10:05 CT | 9:05 MT | 8:05 PT

**BREAK**

11:15 a.m. - 12:05 p.m. ET | 10:15 CT | 9:15 MT | 8:15 PT

**WHY ORGANIZATIONAL CHANGE MANAGEMENT IS SO IMPORTANT**  | Field of Study: Business Management & Organization

Robin Milne, Principal, Information Technology Consulting, Plante Moran
Steve Nielsen, Senior Financial Consultant, Office of Financial Management (WA)

12:05 – 12:15 p.m. ET | 11:05 CT | 10:05 MT | 9:05 PT

**BREAK**

12:15 – 1:05 p.m. ET | 11:15 CT | 10:15 MT | 9:15 PT

**DIVERSITY, EQUITY AND INCLUSION**  | Field of Study: Personnel/HR

Franklin Plaistowe, State HR Assistant Director, Office of Financial Management (WA)
Anne Hansen, Senior Training and Development Manager, Office of Financial Management (WA)
Steven Puvogel, Budget Assistant to the Governor, Budget Division - Operations, Office of Financial Management (WA)

1:05 – 2:05 p.m. ET | 12:05 CT | 11:05 MT | 10:05 PT

**LUNCH BREAK**

2:05 – 2:55 p.m. ET | 1:05 CT | 12:05 MT | 11:05 PT

**DEFINE YOUR TOMORROW: SHAPING ORGANIZATIONS AND TEAMS FOR SUCCESS**  | Field of Study: Personnel/HR

Dr. Lavon Gray, Professional Speaker, Author and Corporate Conflict Expert

2:55 – 3:05 p.m. ET | 1:55 CT | 12:55 MT | 1:55 PT

**BREAK**

3:05 – 4:45 p.m. ET | 2:05 CT | 1:05 MT | 12:05 PT

**WRITE IT SO THEY READ IT: INSTANTLY EFFECTIVE EMAIL TIPS FOR THE SUPER-BUSY WRITER**  | Field of Study: Communications & Marketing

Mandi Stanley, Certified Speaking Professional

4:45 – 5:00 p.m. ET | 3:45 CT | 2:45 MT | 1:45 PT

**BREAK**
5:00 – 5:50 p.m. ET | 4:00 CT | 3:00 MT | 2:00 PT  
**BUILDING A MODERN WORK ENVIRONMENT – PHYSICAL WORKSPACE, DRESS-FOR-YOUR-DAY, TECHNOLOGY, FLEX SCHEDULES, MOBILE WORK AND INFANTS AT WORK**  
Field of Study: Personnel/HR  
Carol Schwinne, Director of Administration, Department of Audits and Accounts (GA)  
Robin Vazquez, Workforce Strategies Section Chief, Office of Financial Management (WA)

**WEDNESDAY, APRIL 22**

10:00 - 10:50 a.m. ET | 9:00 CT | 8:00 MT | 7:00 PT  
**MOTIVATING YOUNG/NEW LEADERS**  
Field of Study: Personal Development  
Daryl Purpera, Legislative Auditor (LA)

10:50 - 11:00 a.m. ET | 9:50 CT | 8:50 MT | 7:50 PT  
BREAK

11:00 - 11:50 a.m. ET | 10:00 CT | 9:00 MT | 8:00 PT  
**CONCURRENT SESSIONS**

**Yellow Book Update**  
Field of Study: Auditing (Governmental)  
Jim Dalkin, Director, U.S. Government Accountability Office

**Finance Roundtable**  
Field of Study: Accounting (Governmental)  
Moderator: Steve Nielson, Senior Financial Consultant, Office of Financial Management (WA)

11:50 a.m. – 12:00 p.m. ET | 10:50 CT | 9:50 MT | 8:50 PT  
BREAK

12:00 – 1:40 p.m. ET | 11:00 CT | 10:00 MT | 9:00 PT  
**CONCURRENT SESSIONS**

**GASB Update**  
Field of Study: Accounting (Governmental)  
David Bean, Director of Research and Technical Activities, GASB

**Performance Audit Roundtable**  
Field of Study: Auditing (Governmental)  
Moderator: Scott Frank, Director of Performance and IT Audit, Office of the State Auditor (WA)

1:40 – 2:40 p.m. ET | 12:40 CT | 11:40 MT | 10:40 PT  
LUNCH BREAK

2:40 – 3:30 p.m. ET | 1:40 CT | 12:40 MT | 11:40 PT  
**INSPIRATION VS. MOTIVATION**  
Field of Study: Personal Development  
Dr. Trish Holliday, Founding Partner, Holliday Kenning

3:30 – 3:40 p.m. ET | 2:30 CT | 1:30 MT | 12:30 PT  
BREAK
CONTINUING PROFESSIONAL EDUCATION

Learning Objectives:
At the conclusion of this conference, participants will be able to:

- Identify and discuss new accounting and auditing standards.
- Manage employees in state audit shops and state finance offices with renewed enthusiasm, a focus on leadership, and a recognition of the individual strengths of each employee.
- Craft effective email communications.

Level of Knowledge: Overview.

Education or Experience Prerequisite: No prerequisites required.

Advance Preparation: No advance preparation required.

CPE: 14 credits

Delivery Method: Group Internet-Based. All sessions include Q&A opportunities.

Attendance Requirements: In order to obtain CPE credit for this event, participants must submit attendance verification codes provided during each session.

The National Association of State Auditors, Comptrollers and Treasurers is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: https://www.nasbaregistry.org/.