

RONN KOLBASH is the leader of Ohio Shared Services. Ronn is responsible for directing the daily operations of first public sector statewide shared services center for business operations. Service offerings include accounts payable, travel & expense, vendor management, and a contact center.

The Ohio Shared Services project was formally started in March 2008 and went live on Sept 1, 2009. The main objective of Ohio Shared Services is to leverage the investment of the state's ERP (PeopleSoft), and standardize and streamline business processes using best business practices, enabling technologies, workflow with a focus on exceptional customer service.

Ronn's prior role on the project was to develop the new organization from the ground up, including organizational design, HR processes, agency readiness programs, recruitment, knowledge transfer, training and communications. Additionally, since the projects inception Ronn has been partnering with the state of Ohio's largest labor organization to create a high performance workplace.

Prior to joining Ohio Shared Services, Ronn worked for the Ohio Department of Job and Family Services and the Ohio Civil Rights Commission where he led human resources, business and facility operations, and public affairs offices. Ronn also teaches a course titled "Human Resource Management" in the MBA program and "Employee and Labor Relations" at Franklin University in Columbus, Ohio.